



**OPERATIONS DEPARTMENTAL
MANAGER, INCORPORATING
ILM LEVEL 5 DIPLOMA
IN LEADERSHIP AND
MANAGEMENT**

LEVEL 5 APPRENTICESHIP

OVERVIEW

- > Starts all year round - whenever you are ready!
- > 24 - 30 months (monthly session on a Friday, 9.30am-4.15pm)
- > Level 5 (Equivalent to undergraduate study)
- > This apprenticeship embeds the prestigious Level 5 Diploma in Leadership and Management within it and this qualification has been developed in line with the latest management standards
- > An Operations or Departmental Manager is someone who manages teams and/or projects, achieving operational or departmental goals and objectives as part of the delivery of an organisation's strategy



UNITS OF STUDY, ASSESSMENT AND TEACHING METHODS

Units

- > Leading People
- > Managing People
- > Building Relationships
- > Operational Management
- > Project Management
- > Finance
- > Communication
- > Self-Awareness
- > Management of Self
- > Problem Solving

How will I be taught?

- > Delivered sessions
- > Blended sessions
- > Tutorials in the workplace

How will I be assessed?

A series of projects will be produced and presented, based on activities in the workplace, as well as written reports, assessed case studies and professional discussions.



ENTRY CRITERIA AND PROGRESSION OPPORTUNITIES

To enrol onto this course, you must have:

- > Maths and English GCSE or equivalent at Grade C/4 or above
- > A middle management position within an organisation

A full Level 3 or above qualification is preferred

Successful completion of the course can lead to a number of progression opportunities, including:

- > Progression onto a Level 7 Certificate in Leadership & Management
- > Progression onto a Level 7 Diploma in Leadership & Management
- > Achievement of credits towards entry onto university Masters programmes

